Norbev Ltd – Website Terms of Use

Effective Date: 28 January 2026

Acceptance of Terms

Welcome to **norbev.co.uk** (the "Site"), operated by **Norbev Ltd** ("Norbev," "we," or "us"). By accessing or using this Site, you acknowledge that you have read, understood, and agree to be bound by these Terms of Use. If you do not agree with these Terms, you should refrain from using the Site. These Terms of Use apply to all visitors and users of the Site.

Changes to Terms

Norbev reserves the right to modify or update these Terms of Use at any time. If we make changes, we will post the updated Terms on this page and update the "Effective Date" above. It is your responsibility to review these Terms periodically. Your continued use of the Site after any changes constitutes acceptance of the revised Terms.

Informational Purpose of Site

The content on **norbev.co.uk** is provided for general informational purposes about Norbev Ltd, our business, and our services. **No commercial transactions** are conducted through this Site. We do not sell products or services directly via the Site, and nothing on the Site constitutes a binding offer to sell or purchase any product or service. For any commercial inquiries or orders, please contact us through the provided channels off-site.

Use of Site Content

You may access and use the content on this Site for your personal or internal business purposes (e.g., learning about our company or considering a business relationship with us). All material on the Site, including text, images, graphics, and brochures, is owned by or licensed to Norbev and is protected by intellectual property laws. **Permitted Use:** You may view, download, and print content from the Site **for non-commercial, informational use only**, provided you do not remove or alter any copyright, trademark, or other proprietary notices.

Prohibited Activities: When using our Site, you agree **not** to:

- Copy, reproduce, distribute, or publicly display any Site content for commercial purposes without prior written permission from Norbev.
- Modify or create derivative works of the Site content without authorization.
- Use the Site in any way that is unlawful or could harm, disable, or impair the Site or interfere with anyone else's use of the Site.

- Attempt to gain unauthorized access to any part of the Site, the server on which the Site is hosted, or any server, computer, or database connected to the Site.
- Introduce any harmful material to the Site (such as viruses, worms, or other malicious code).

Our Site does **not** require user registration or accounts, and we do not offer any interactive public forums, comment sections, or user-generated content features. You are not permitted to upload or post any content to the Site. The only user input functionality provided is our contact form (described below), which you must use in a lawful and respectful manner.

Intellectual Property Rights

All content and materials on **norbev.co.uk**, including but not limited to the website design, text, logos, graphics, images, videos, and software, are the **intellectual property** of Norbev Ltd or our licensors, and are protected by copyright, trademark, and other applicable laws. “Norbev” and our logos are trademarks or service marks of Norbev Ltd.

You **may not** use any trademarks, logos, or trade names from our Site without our express prior written consent. This includes using Norbev’s name or logo in meta-tags or any other “hidden text.” Third-party names, logos, and brands mentioned on our Site (for example, those of our clients or partners) are the property of their respective owners and are used on the Site for identification purposes only. Your use of the Site grants you no rights or licenses to any intellectual property on the Site. Unauthorized use of our content or trademarks is strictly prohibited and may violate copyright, trademark, and other laws.

Privacy and Data Collection

No Personal Accounts: We do not require you to create an account or provide personal information simply to browse the Site. Norbev does not collect any personal data from you unless you voluntarily provide it.

Contact Form Submissions: Our Site features a contact form (powered by **Ninja Forms**) where you can reach out to us. If you choose to use the contact form, we will ask you to provide **your name, email address, and a message**. This information is collected **strictly for communication purposes** – for example, to respond to your inquiries or requests. By submitting the contact form, you consent to our use of the provided information to correspond with you. The details you submit are stored securely in our website’s own WordPress database. **We do not share or disclose this contact information to any third parties** outside of Norbev Ltd, unless it is necessary to comply with law or legal process. We handle all personal data in accordance with applicable data protection laws, including UK GDPR. We do **not** use the information you provide for marketing purposes unless you explicitly request or consent to such use.

Cookies and Analytics: Norbev may use cookies and similar technologies to enhance your browsing experience and collect **anonymous usage data**:

- We use **WP Statistics**, a privacy-friendly analytics plugin, to gather information about how visitors use our Site (such as page views, visitor counts, and referring websites). WP Statistics is configured to be **GDPR and CCPA compliant**, meaning it does not use cookies to track you and does not collect personally identifiable information. All analytics data is aggregated and anonymized; we use it solely to understand overall visitor trends and to improve our website's performance and content.
- The Site may use **functional cookies** or caching mechanisms (including those from our hosting provider's tools) to ensure the website works smoothly and loads efficiently. These cookies do not collect personal data but are necessary for site performance and security (for example, preventing malicious access or distributing traffic load).

By using the Site, you consent to our use of cookies and analytics as described above. You will be notified about the use of cookies when you first visit the Site (for example, via a cookie banner or notice, if applicable). You can adjust your browser settings to refuse or delete cookies; however, some parts of the Site might not function properly if cookies are disabled.

Third-Party Plugins and Tools

To provide a robust, secure, and user-friendly website, Norbev utilizes a number of third-party plugins and services. We want to be transparent about these tools and how they operate:

- **Yoast SEO:** This plugin helps optimize our Site for search engines. It does **not** collect or process personal data from visitors; it simply manages metadata and site content for better visibility on search engines.
- **Envira Gallery:** We use Envira Gallery to display image galleries of our products, facilities, or events. This plugin is primarily front-end (visual) and does **not** collect any personal information from you as a visitor.
- **Custom Facebook Feed Pro:** This plugin is used to embed our Facebook feed or posts on the Site (e.g., to display recent updates from Norbev's official Facebook page). When you view or interact with the embedded Facebook content, **Facebook may collect data** about that interaction (such as viewing an embedded post), typically through cookies or similar trackers. Norbev does not collect that data, nor do we receive personal information about you from Facebook. Any data collected by Facebook through the embedded feed is subject to **Facebook's own privacy policy and terms**, not Norbev's. We include the Facebook feed for your convenience and engagement, but Norbev is not responsible for Facebook's handling of your data.
- **SiteGround Security and Performance Tools:** Our website is hosted and managed with the aid of SiteGround's tools (for example, caching, firewall, backup, and CDN services). These tools help keep the Site secure, fast, and

reliable. They may set essential cookies or log technical information (such as IP addresses in security logs) to protect the site from attacks or to cache content for quicker loading. This information is used strictly for **technical and security purposes** and is not used by Norbev to identify individual visitors. SiteGround's services do not collect personal data from your browsing beyond what is necessary for site operation, and any data incidental to these processes is handled in compliance with privacy regulations.

- **Other Plugins:** We continually ensure that any WordPress plugins or third-party services we use on our Site are reputable and compliant with privacy laws. Should we introduce new plugins that affect how data is collected or used, we will update our terms or privacy notices accordingly.

Please note that while we strive to select plugins that respect user privacy, **third-party providers** of such tools may have their own privacy policies. We encourage you to be aware that any data processed by third-party services (like Facebook, in the case of the embedded feed) is subject to those third parties' terms.

External Links

Our Site may contain links to or embedded content from websites **operated by third parties**, including partner companies, news articles, or relevant resources. These external websites are not under Norbev's control, and we provide these links for your convenience or informational reference only.

Be aware that if you follow a link to any third-party website, **you do so at your own risk**. Norbev is **not responsible or liable** for the content, products, services, or information on any third-party websites. We do not endorse or make any representations about third-party websites, and your use of those sites is governed by the terms and policies of the respective third parties (such as their privacy policy and terms of use). We recommend you review the terms and privacy policies of any external sites you visit through links on our Site.

Disclaimers

"As Is" Basis: The information and materials on **norbev.co.uk** are provided on an "as is" and "as available" basis. Norbev makes no warranties, guarantees, or representations of any kind, express or implied, about the accuracy, reliability, currency, or completeness of the Site's content. While we strive to keep the Site content up-to-date and accurate, **we do not warrant that** any content is error-free or complete. Norbev expressly disclaims all warranties of any kind, whether express or implied, including but not limited to implied warranties of accuracy, quality, non-infringement, merchantability, or fitness for a particular purpose.

No Professional Advice: Any content on the Site (such as industry news, insights, or tips related to beverages or manufacturing) is provided for general informational purposes and should not be taken as professional advice. You should not rely on the

Site as the sole basis for making decisions. Any reliance you place on the information from our Site is at **your own discretion and risk**. If you require specific advice (for example, on product development, partnerships, or compliance), you should seek a professional consultation or contact us directly through official communication channels.

Site Availability and Security: Norbev does not guarantee that the Site will be available at all times or free from technical issues. We do not warrant that the Site, or any content on it, will always be accessible, uninterrupted, or free of errors, viruses, or other harmful components. Although we use security measures and maintain the Site diligently, **no website is 100% secure or error-free**. By using the Site, you understand that **Norbev will not be liable for any harm to your computer system, loss of data, or other damage that results from your access to or use of the Site**, including any downloads of content or materials from the Site. We encourage you to use up-to-date antivirus software when accessing any website.

Norbev reserves the right to **modify, suspend, or discontinue** any part of the Site or the content therein at any time, for any reason, without notice. We may also restrict access to some parts of the Site (or the entire Site) if needed for maintenance, updates, or for security reasons. Norbev will not be liable to you or any third party for any consequences of such modifications or downtime.

Limitation of Liability

To the fullest extent permitted by applicable law, **Norbev Ltd and its directors, officers, employees, agents, and affiliates shall not be liable** for any direct, indirect, incidental, consequential, special, or exemplary damages arising out of or in connection with your use of (or inability to use) the Site or its content. This includes, without limitation, any loss or damage due to:

- Errors, mistakes, or inaccuracies in any content on the Site,
- Any unauthorized access to or use of our servers or any personal information stored therein,
- Any interruption or cessation of transmission to or from the Site,
- Any bugs, viruses, trojan horses, or the like that may be transmitted to or through the Site by any third party, and/or
- Any errors or omissions in any content or for any loss or damage of any kind incurred as a result of the use of any content posted, emailed, or otherwise made available via the Site.

Norbev's total liability to you (for any cause whatsoever and regardless of the form of action) will at all times be limited to the amount of **zero (£0)**, as you are not charged for accessing the Site. You acknowledge that the Site is provided to you **free of charge**, and these limitations reflect a fair allocation of risk.

Exceptions: Nothing in these Terms of Use excludes or limits Norbev's liability for losses or damages which may not be lawfully excluded or limited under applicable law.

This includes liability for death or personal injury caused by our negligence, or for our fraud or fraudulent misrepresentation. In jurisdictions that do not allow the exclusion of certain warranties or limitation of liability for incidental or consequential damages, the liability of Norbev will be limited to the greatest extent permitted by law.

Indemnification

By using our Site, you agree to **indemnify, defend, and hold harmless** Norbev Ltd and its officers, directors, employees, and agents from and against any and all claims, liabilities, damages, losses, or expenses (including reasonable legal fees) that arise from your use of the Site, your violation of these Terms of Use, or your infringement of any intellectual property or other rights of Norbev or any third party. This means you will reimburse Norbev for any cost, loss, or damage it incurs due to your breach of these Terms or misuse of the Site.

Governing Law and Jurisdiction

These Terms of Use and any dispute or claim arising out of or related to the Site or these Terms (including non-contractual disputes or claims) shall be **governed by and construed in accordance with the laws of Northern Ireland**, which is part of the United Kingdom. By using this Site, you agree that any disputes will be subject to the **exclusive jurisdiction of the courts of Northern Ireland**.

If you access or use the Site from outside the United Kingdom, you are responsible for compliance with local laws to the extent they apply. However, the governing law for these Terms remains as stated above.

Miscellaneous

Severability: If any provision of these Terms of Use is held to be invalid, illegal, or unenforceable by a court of competent jurisdiction, such provision shall be enforced to the maximum extent permissible, and the remaining provisions of these Terms will remain in full force and effect. Any invalid or unenforceable section will be considered severed from the rest of the Terms and shall not affect the validity and enforceability of any remaining provisions.

Entire Agreement: These Terms of Use (along with any additional legal notices or privacy policies posted on the Site) constitute the entire agreement between you and Norbev regarding your use of the Site, superseding any prior agreements or communications (whether oral or written) relating to the subject matter herein.

No Waiver: If Norbev does not enforce any right or provision of these Terms, it shall not be deemed a waiver of such right or provision. Any waiver of any provision of these Terms will be effective only if in writing and signed by an authorized representative of Norbev.

Contact Information

Norbev Ltd is a company based in Northern Ireland, United Kingdom. If you have any questions, concerns, or comments about these Terms of Use or the Site, please feel free to contact us. You can reach us by using the **contact form** on our Site or by using the contact details provided on the Contact Us page (such as our telephone number or relevant email addresses).

Business Address:
Norbev Ltd
100 Railway Street, Ballymena
County Antrim, BT42 2AF
Northern Ireland, United Kingdom

By using the contact channels above, you acknowledge that you have read and understood these Terms of Use. We value your feedback and will do our best to address any issues you raise regarding the Site or these Terms.

Thank you for visiting **norbev.co.uk** and reviewing our Terms of Use. Your compliance with these Terms helps us maintain a useful and safe website for all users.